

To whom it may concern:

I write in support of net neutrality and strongly urge the FCC to keep ISPs classified under Title II regulations.

Chairman Pai claims that the current Title II regulations on ISPs would stifle innovation. While it is true that in its infancy, overregulation may have impaired the growth of the Internet, much has changed in 20 years.

The Internet is no longer a privilege. It has expanded to the point it is an integral and vital part of our daily lives from schools to hospitals and beyond.

While high-speed Internet may not be available to all, the Internet as a whole is established and widely available in the US.

Understandably, ISPs still have infrastructure to build, particularly in rural areas. However, the largest ISP, Comcast, had a reported 2017 Q1 operating cash flow (a widely used measure of a company's ability to invest in expansion) of \$7 billion. Comcast began offering and managing their own Internet services in 2002 after their @Home brand went bankrupt. In comparison, Comcast's 2002 Q1 operating cash flow was \$2.2 billion. Comcast has not only had more than enough to build and improve infrastructure in the last 15 years, they've profited immensely.

A delicate balance must always be struck between regulation and freedom. In this case, a light-touch framework is too lax and no longer appropriate.

The Internet is a public good and a free and open Internet benefits all. It is time to not only reclassify ISPs as common carriers, but as public utilities.

Thank you for your consideration.

Sincerely,

Jennifer Gibson